

# Privacy Policy

## **(Protection of the Privacy of Personal Non-Public Information)**

Respecting and protecting customer privacy is important to our organization. By explaining our Privacy Policy to you, we trust that you will better understand how we keep our customer information private and secure while using it to serve you better. Keeping customer information secure is a top priority, and we are disclosing our policies to help you understand how we handle the personal information about you that we collect and disclose. The provisions of this notice will apply to former customers as well as current customers unless we state otherwise. For the purposes of this document customers shall refer to those who purchase tickets, merchandise or any other tangible item, donors (past and present), members(all types – active, sustainers, provisionals, former members, etc.), those who purchase tickets or entrance to our fundraising events, and any other person transacting business with the Junior League of Phoenix.

## **The Privacy Policy explains the Following:**

Safeguarding the confidentiality of our customer information.

Who is covered by the Privacy Policy.

Collection of information.

The types of information we share, why, and with whom.

Cookies and Browsers

## **Safeguarding the confidentiality of our customer information.**

We take our responsibility to protect the privacy and confidentiality of customer information very seriously. We maintain physical, electronic, and procedural safeguards to store and secure information about you from unauthorized access, alteration, and destruction. Our control policies, for example, authorize access to customer information only by individuals who need access to do their work. From time to time, we enter into agreements with other companies to provide services to us or make products and services available to you. Under these agreements, the companies may receive information about you but they must safeguard this information, and they may not use it for any other purposes.

## **Who is covered by the Privacy Policy.**

We provide our Privacy Policy to customers that request a copy when they conduct business with us. If we change our privacy policies to permit us to share additional information we have about you, as described below, or to permit disclosures to additional types of parties, you will be notified in advance. This Privacy Policy applies to those who are current customers or former customers.

## **Collection of information.**

We collect nonpublic personal information about you from the following sources:

- From you, on forms, via the Internet, by telephone or otherwise. Examples of this include your name, address, credit card information and other information.
- From transactions with us, our affiliates or with others. For example, your payment histories, donations, etc.
- From third parties to verify information you have given us, such as credit card companies.

**The types of information we share, why, and with whom.**

- We may disclose information to provide you with the products and services you requested.
- We may disclose information to comply with reporting and other legal requirements.
- We may disclose information we have about you as permitted by law.
- We are required to or we may provide information about you to third-parties without your consent, as permitted by law, such as:
  1. To regulatory authorities and law enforcement officials, as required by law.
  2. To protect against or prevent actual or potential fraud, unauthorized transactions, claims, or other liability.
  3. To report account activity to credit bureaus.
  4. To consumer reporting agencies.
  5. To respond to a subpoena or court order, judicial process or regulatory authorities.
  6. In connection with a proposed or actual sale, merger, or transfer of all or a portion of a business or an operating unit, etc.

In addition, we may provide information about you to our service providers to help us process your payments or service your accounts. Our service providers may include billing service providers, mail and telephone service companies, collection companies, credit processing companies, etc. We may also provide information about you to our service providers to help us perform marketing services. The information provided to these service providers may include the categories of information described above under "How We Gather Information" limited to only that which we deem appropriate for these service providers to carry out their functions.

We do not provide non-public information about you to any company whose products and services are being marketed.

**Cookies & Browsers**

Our site may use a feature of your browser called a "session cookie" to assign a "User I.D.". Session cookies, cannot be used to find out the identity of any user. Unless you specifically tell us who you are. This site contains links to other sites. If you use a link to visit the site of another company, we cannot be responsible for the privacy practices or the content of that company or its site.